



Temporary Technical Support

With the new 2013 Standards already in place, CalCERTS, Inc. is experiencing a high volume of calls and emails in our Tech Support department. CalCERTS, Inc. is currently seeking additional personnel to assist our registry support team. The successful candidate will play a fundamental role in achieving our customer satisfaction. This is a temporary placement, but may lead to a permanent position. Candidates need not be Raters but should have experience using the Registry and have some familiarity with Title 24 Part 6; candidates with experience providing support via phone or email are preferred.

Position Requirements:

- Familiar with the CalCERTS Registry
- Some familiarity with Title 24 part 6
- Local to the Sacramento area
- Computer Literacy

Preferred Qualifications:

- Previous phone experience in a data center or support environment
- Excellent email communication

Starting rate is \$17 to \$21 per hour, depending on experience. If you are interested in applying for this position, please email your cover letter and resume to: jobs@calcerts.com

EOE/MFDV

Regards,

[CalCERTS, Inc.](http://www.calcerts.com)