

Web Based Compliance Support

To help HERS Raters navigate the **2019 Energy Code**, CalCERTS has created an [online compliance support](#) portal.

Much like the [registry support portal](#), the CalCERTS compliance knowledge base gives users the ability to search for answers. The new compliance support portal features:

- **Search Box** to quickly help you find answers to your compliance-related questions.
- Over 120 articles (and growing) that cover 35 different topics related to the *2019 Efficiency Standards*.
- Articles have hyperlinks to the actual reference documents within the Energy Efficiency Standards, the Residential Compliance Manual, and Reference Appendices.
- Articles can contain **EnergyCode Ace** fact sheets, code language, forms and a variety of useful tools.
- Identification of required forms for a specific verification.
- Common **non-HERS related forms** and related topics for Raters that fill out paperwork on behalf of their Contractors.
- Hyperlinks to AHRI, CEC appliance databases, and other important resources.
- HERS measure **targets** and **protocols**.

To access this knowledge base please visit: CalCERTS.Zendesk.com

Click on the boxes below for access to both Registry support articles and Compliance support articles. Search for an article by typing in key words, like duct testing, or fenestration.



We hope that you find these tools useful! If there is something you would like to see added, please let us know as our mission is to make your job easier in the office and out in the field.