

CalCERTS Registry User Manual



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www.calcerts.com

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Contents

Introduction	1
Registry Overview	2
User Registration	2
Importance of Unique Registry Login	5
Key Terms	6
Feature Updates	7
Compliance Forms	8
Setting Signature	9
My Industry Partners	14
Making Corrections	15
Recover or Reset Password	16
Getting Started	17
Sample Projects	22
Residential Alterations	22
Existing Buildings with Additions/Alterations	30
Residential New Construction	38
Non-Residential Alterations	47
Non-Residential New Construction	51
Multi-Family Project	55
Home Energy Ratings	65
Energy Start 3+	70
Completing Projects	72
Signature Notifications	72
Signing Documents	75
Payment	76
Status Report	77
CalCERTS Support Services	82

Introduction

CalCERTS, Inc. is a Home Energy Rating System (HERS) Provider approved by the California Energy Commission. CalCERTS is governed by the <u>HERS Regulations</u>, codified under Title 20 of the California Code of Regulations.

The CalCERTS Registry has been tested and approved by the California Energy Commission to register compliance documents for California's Building Energy Efficiency Standards for the 2005, 2008, 2013, 2016, and 2019 code cycles. The Building Energy Efficiency Standards are codified under <u>Title 24, Part 6 of the California Code of Regulations</u>, and are updated every three years.

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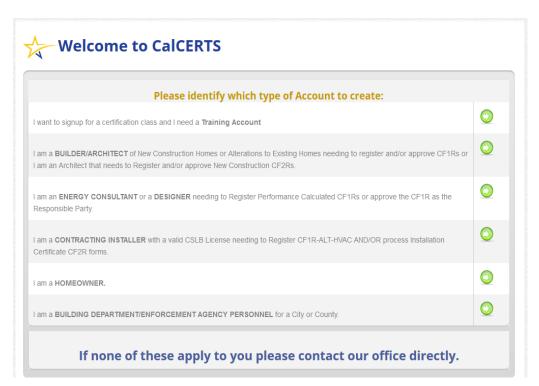
Registry Overview

User Registration

 To create an account as a user within the CalCERTS registry go to <u>www.calcerts.com</u> and select Create An Account



• The registration process differs depending on the type of user. Select the appropriate process based on user type.



HERS Raters

○ HERS Raters may self-register by selecting the link and inputting their contact information. They are linked to a training account while going through the training process.

Builder/Architect

- Builder/Architects must register with CalCERTS to sign Certificates of Compliance (CF1Rs) and Certificates of Installation (CF2Rs) if needed.
- Builder/Architects may self-register by selecting the link and inputting their company information through the three-step process. Once CalCERTS verifies the company information submitted, the Builder/Architect will be emailed a link to set their password and access the CalCERTS Registry.

Energy Consultant/Designer

- Energy Consultants must register with CalCERTS in order to upload Certificates of Compliance (CF1Rs) files from EnergyPro, CBECC, or Wrightsoft.
- Energy Consultants may self-register by selecting the link and inputting the required information, after which they will be emailed a link to set their password and access the CalCERTS Registry.

Contracting Installer

- Installers must register with CalCERTS in order to start projects with CalCERTS or enter and sign Certificates of Installation (CF2Rs).
- o Installers may self-register by selecting the link and inputting the required information, which must include a valid CSLB license number. Once the information is received, the Contracting Installer will be emailed a link to set their password and access the CalCERTS Registry.

Homeowners

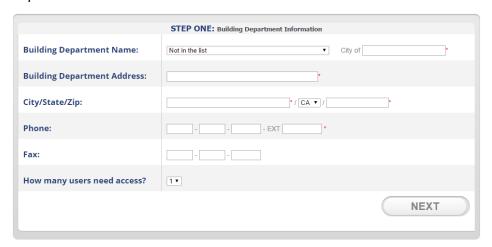
- Homeowners must register with CalCERTS to sign Certificates of Compliance (CF1Rs) and Certificates of Installation (CF2Rs) if needed.
- O Homeowners may self-register by selecting the link and inputting the required information, which includes a valid photo I.D. Once the I.D. has been verified the Homeowner will be emailed a link to set their password and access the CalCERTS Registry.

Building Departments

- Building Departments must register with CalCERTS to view the Project Status Report and registered CF1Rs for their jurisdiction.
- Building Departments may self-register by selecting the link and inputting their company information through the three-step process. Once CalCERTS verifies the information submitted, the Building Department will be emailed a link to set the password and access the CalCERTS Registry.

Building Department Self-Registration Process

- Visit <u>www.calcerts.com</u>
- Click **Create An Account** Create An Account located in the upper right of our home page.
- Click the Register icon located to the right of
 I am a BUILDING DEPARTMENT/ENFORCEMENT AGENCY PERSONNEL for a City or County.
- Input the required information for Step One and Click NEXT:
- **Note**: You can register as many users needed within your Building Department.



• Input the required information for **Step TWO** and Click **NEXT**:



 Verify the information is accurate, input the required message for the THIRD and FINAL step and Click REGISTER:



 Once you have registered your Building Department, CalCERTS will verify the account and process the request. Once the request has been processed CalCERTS will email the users a login and password creation link.

Importance of Unique Registry Login

The CalCERTS Registry allows users to certify and register documents in accordance with California's Building Code. The registration process verifies each user's qualifications to certify documents and assigns each user a unique login to ensure the user's signature is protected. Once a user assigns his or her signature to a registered document the user is legally accountable for any consequences arising from the application of their signature.

To protect your signature, do not share your user name or password with anyone.

CalCERTS issues unique login information to Documentation Authors, support staff, and data entry personnel in addition to Responsible Parties. To request a unique username and password contact support@calcerts.com

All CalCERTS Raters and Registry Subscribers are required to protect their login and password, pursuant to the terms of their Subscriber Agreement. "Subscriber will be issued a secure login and password to the Registry. Subscriber may not provide their login and password to any person including, without limitation, a fellow employee or their employer. Subscriber shall report any unauthorized use of their login or password to CalCERTS immediately upon discovery."

Key Terms

- Authorized Representative: A representative designated by a Responsible Person that agrees to sign and register certificates on behalf of the Responsible Person.
- **Documentation Author**: The person who enters information on any compliance form becomes the Documentation Author for that form. Anyone with a registry account and with whom the project has been shared may act as the Document Author. There are no licensing or training requirements. The Documentation Author's signature signifies the truth and accuracy of information they have entered but it does not certify/register the document. The Responsible Person must review and sign the completed document before it will be certified/registered.
- Responsible Person: The person who certifies that the project (or trade) complies with all applicable requirements of the Building Energy Efficiency Standards
- Certificate of Compliance (CF1R): The CF1R is required at the time of permit application and certifies that the project as designed will comply with all applicable requirements of the Building Energy Efficiency Standards. Additionally, the CF1R documents the minimum efficiency specifications for building components and systems that must be installed. The CF1R is certified/registered by the Responsible Person for the project.
- Certificate of Installation (CF2R): CF2Rs are completed during the construction process and certify that the 'as-built' condition meets or exceeds the minimum efficiency specification documented on the CF1R and other applicable code requirements. Each installer should act as the Responsible Person for the CF2R form applicable to their trade though the Builder/General Contactor may also act as the Responsible Person.
- Certificate of Verification (CF3R): CF3Rs represent HERS verified measures that may have been triggered by the project work-scope and/or requirements of the CF1R. HERS verifications are conducted when installation of the associated building assembly or system has been completed. Only the HERS rater that performed the testing may act as the Responsible Person to certify/register a CF3R.

Feature Updates

CF-1R Mass Upload.

CalCERTS has implemented a feature to help users upload multiple CF-1Rs simultaneously; the process will take your multiple XML Calculation Files and process them at one time. Once uploaded, you will be able to work with each individual plan.

This feature is available for all code cycles in our registry and is located within New Construction Projects and the CF-1R Registration Bin.

To use this feature within a New Construction Project:

- 1. Access your project within www.calcerts.com
- 2. Click , located at the top of your Project Home page
- 3. Click Actions , located towards the upper right of the Plans page
- 4. Click Mass Upload
- 5. Here you can upload up to 5 CF-1Rs at a time:



- 6. Click Choose File, selecting one file at a time
- 7. Once all of your files have been chosen, Click Upload Plan(s)
- 8. You will be directed to the Mass Upload confirmation page. Here you can view the status of all files uploaded, both successful and unsuccessful uploads. A reason will display for any unsuccessful plans. You can click Actions, then click Mass Upload if needing to re-upload the correct file. (If only one file is uploaded, you will be directed to the home page of that plan.)



9. Click to access the plan or use the navigation bar access other available sections of the project.

Compliance Forms

The California Energy Commission maintains the up-to-date list of all compliance forms for Residential and Nonresidential Building Projects. The list is located on the Commission's website at http://www.energy.ca.gov. The below hyperlinks are linked to the Commission's list of compliance forms.

- 2019 Residential Compliance Forms
 - o <u>Certificates of Compliance CF1R Forms</u>
 - o <u>Certificates of Installation CF2R Forms</u>
 - Certificates of Verification CF3R Forms
- 2016 Residential Compliance Forms
 - o Certificates of Compliance CF1R Forms
 - o Certificates of Installation CF2R Forms
 - o Certificates of Verification CF3R Forms
 - Alteration and Addition Forms
- 2016 Nonresidential Compliance Forms
 - Certificates of Verification NRCV Forms
- 2013 Residential Compliance Forms
 - o <u>Certificates of Compliance CF1R Forms</u>
 - Certificates of Installation CF2R Forms
 - o Certificates of Verification CF3R Forms
 - Alteration and Addition Forms
- 2013 Nonresidential Compliance Forms
 - <u>Certificates of Verification NRCV Forms</u>

Setting Signature

- Registry users sign documents electronically. To sign documents, users must record their electronic signature. There are three options to record a signature: 1) Choose a Font Style; 2) Use Website Capture; or 3) Upload a Scanned Image of the Signature.
- Once a signature is recorded the user may proceed with signing documents.
- To record a signature, select the user's name located in the top right hand corner of the screen.



- Select the My User Profile link.
- Click **Settings**: select the **Click Here** link to the right of **My Signature**.

Your signature file has been approved.

To work with your signature: [Click Here]

- Next, select one of the three Signature Options: Font Style; Website Capture; or Scanned Image.
 - Option 1: Font Style



• Select your preferred Font Style and click **Save Choice**.

Option 2: Website Capture

• Using the mouse, draw your signature in the website capture box.



• Once completed, select Save.

Option 3: Scanned Image

Upload a scanned copy of your signature. The scanned image must be a
JPG file with a resolution of 72 DPI. Please note: this option must be
manually reviewed and approved by CalCERTS. Turnaround time can take
up to one business day.



Signature Agreements

- Signature Agreements allow users to delegate signature authority to Authorized Representatives. Under the 2008, 2016, and 2019 Standards, Responsible Persons may select Authorized Representative to sign and register certificates on their behalf. Agreements are kept on file to manage this delegated authority.
- To manage Signature Relationships, select My Signature Agreements from the My Info menu.

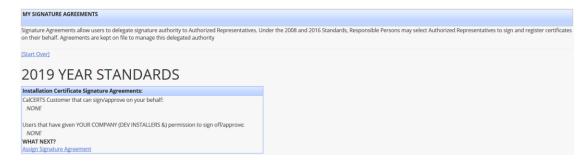


■ To Delegate Signature Authority

- Select My Signature Agreements.
- o Next, select the applicable Building Standards.



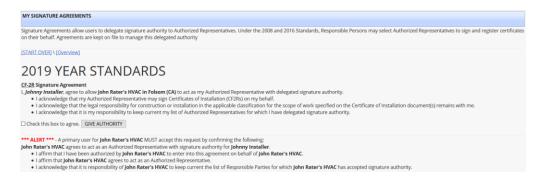
Select Assign Signature Agreements.



 Input the customer identification number for the company that authority is to be delegated.



- If customer ID is not known, contact the customer directly. Each company has their own unique ID. The number is located under **My Info** then **My Company Info**. The ID is located at the top of the **My Company Info** page.
- Select GIVE AUTHORITY.
- Next, review the Signature Authority Agreement.



- Check the box to Agree.
- Select GIVE AUTHORITY.
- Next, an email will be sent to the targeted company to respond to the delegation of authority.



To Accept Signature Authority

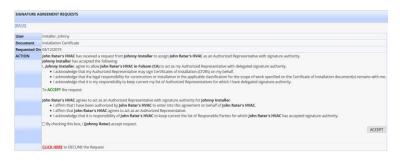
 If a user has been delegated Signature Authority the user will receive an Alert Message.



- Select the Click Here link in the Alert Message to view delegated authority requests.
- o Next, select the folder associated with the active request.



Click ACCEPT or DECLINE.



 Once Accepted or Declined, a confirmation page will display the date the agreement was requested and processed.



 Once completed, a PDF copy of the Signature Authority Agreement will be mailed to the parties of the Agreement.

My Industry Partners

- My Industry Partners are used to manage a user's relationships with other authorized users. Using My Industry Partners allows users to identify associated Builders/Architects, Energy Consultants/Designers, Installing Contractors, and/or Raters, so that projects can be easily shared or transferred. Certificates can be easily shared with users designated under My Lists.
- **Important:** The drop-down menus used to assign Responsible Parties to signature blocks are populated by the **My Lists** designations.
 - My Builders/Architects This list contains Builders that may be assigned to projects or plans to complete CF1Rs and CF2Rs for new construction projects.
 - My Energy Consultants/Designers This list contains Energy Consultants that may share or transfer projects and plans to complete CF1Rs.
 - My Installers This list contains Installers that may be assigned projects to complete CF1Rs and CF2Rs for alterations and additions.
 - My Raters This list contains Raters that may share or transfer projects and plans to complete the CF3Rs.

Making Corrections

- To correct a form there are three options depending on the forms used and the type of correction needed. The three options are: Edit, Untest, or Resubmit.
 - To correct information on the Address or Permit Number or Building Department, the correction must be made by the company controlling the project by going to the project homepage and selecting the Edit link Edit.
 - To correct information on a Certificate of Compliance (CF1R) when there are Certificates of Installation (CF2Rs) and/or Certificates of Verification (CF3Rs) on file, the correction must be an **Untest**.
 - Only the company controlling the project can submit an Untest.
 - To submit an Untest, Open the applicable CF1R, lot or address and select
 Actions then select Submit Untest Submit Untest .
 - Select the form to Untest and input the required information such as the reason for the Untest then select Submit Request.



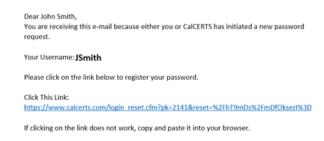
To correct Certificates of Installation (CF2Rs) or Certificates of Verification
 (CF3Rs) use the Resubmit process. Select the Resubmit icon next to any
 measure that needs correction, fill in the correct information, provide the reason
 for the resubmission, and select Submit.

Recover or Reset Password

- Visit www.calcerts.com
- Click Forgot Login Forgot Login?
- Input your email address or Username.
- Click Send Me Information Send Me Information
- If you have forgotten the email address you registered with or no longer have access to that email address please contact <u>support@calcerts.com</u> directly.
- Click **OK** to confirm a reset key has been emailed to you. Depending on your browser you should see a similar confirmation below.



- The email will display Your Username and provide a Password Reset link.
- Click the link to proceed with creating a new password.



- Follow the password requirements listed.
- Input your new password. Verify the new password and Click Set New Password



Getting Started

■ To begin a project, select **Login** to access the CalCERTS Registry through the CalCERTS Website.



- Once within the Registry, choose a Project Type and a set of Standards
 - o To choose a Project Type select the **Projects** Dropdown located on the left side menu



- Next select the Project Type from the drop down menu.
 - Project Types Include:
 - New Construction Residential
 - New Construction Non-Residential
 - Alterations Residential
 - Alterations Non-Residential
 - Home Energy Ratings

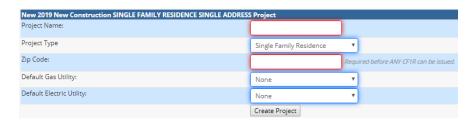


New Construction – Residential Projects:

- Select the New Project Icon
- Select the New Project icon once more to indicate what Standards you are working with.



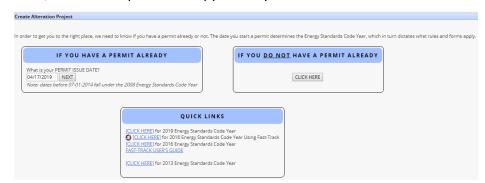
- For Additions under this Project Type, Select the New Project icon for project type
 SFR SINGLE ADDRESS ADDITION ONLY.
- Next, input the required information.



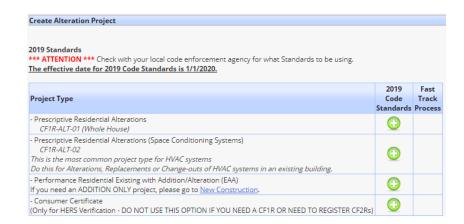
■ Select Create Project Create Project

Alterations – Residential Projects

- Select the New Project Icon under the appropriate year standards.
- Next, select the option that applies to you:



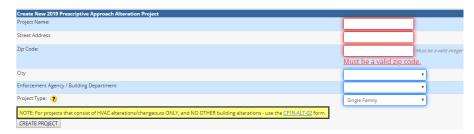
Any permit dates after 1/1/2020 will fall under the 2019 Code Standards.



- Select the Residential Alterations icon once more to indicate the Project Type.
- The most common Project Type under Residential Alterations is Prescriptive Residential Alterations which uses the ALT-02. Select this Project Type for Alterations, Replacements or Change-outs of HVAC systems in an existing building.



- For Prescriptive Residential Alterations under this Project Type, Select the **New Project** icon for Prescriptive Residential Alterations CF1R-Alt-01 (Whole House.)
- Next, input the required project information.

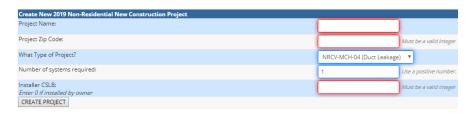


Select Create Project.

New Construction – Non-Residential Projects



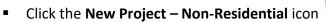
- Click the **New Project Non-Residential** icon
- Here you will input required information such as Project Name, Zip Code, and CSLB License.



- Select CREATE PROJECT CREATE PROJECT
- Select **OK** to confirm your project has been created.

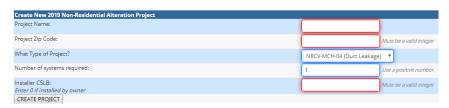


Alterations - Non-Residential Projects





Here you will input required information such as a CSLB License number, Project Name, and Zip Code.



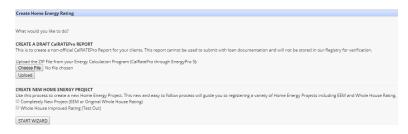
- Select CREATE PROJECT CREATE PROJECT .
- Click **OK** to confirm your project has been created. Depending on your browser you should see a similar confirmation below.



Home Energy Ratings



- Click the New Project Create Home Energy Rating icon
- Choose the option that applies to you



It is important to note the difference between Single Family Residential (SFR) projects and Multi-Family Residential (MFR) projects.

Single family homes, duplexes and townhouses shall be treated as Single Family Residential (SFR) for the purpose of compliance modeling and registry project types. Other low-rise residential buildings shall be treated as Multi-Family Residential (MFR).

For the performance compliance approach, the project scope and occupancy defined in the compliance model must be matched by the project type created in the registry to which you intend to upload those calculations.

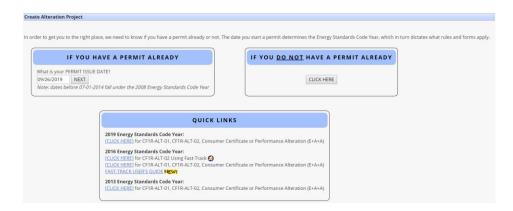
- A townhouse is a single-family dwelling unit constructed in a group of three or more attached units in which each unit extends from the foundation to roof and with open space on at least two sides. A townhouse may have common walls on either side but may not have common ceilings/floors. A duplex is a special case of a townhouse that may be configured to have a common wall or floor/ceiling.
- A duplex or townhome (an R-3 occupancy) must be modeled as multiple single-family buildings. Each dwelling unit will be a separate input file rather than modeling a building with multiple dwelling units.

Sample Projects

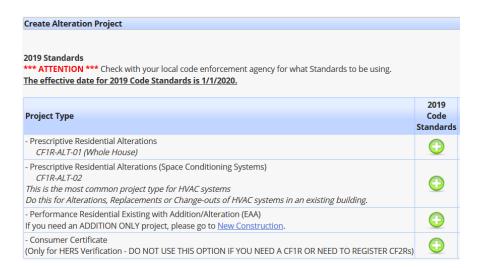
Residential Alterations

- Click the Projects link Projects located on the left side menu bar.
- Click the Alterations Residential link

 Alterations Residential
- Click the New Alteration Project icon
- **Note**: The icon will be located in the upper right of the screen. The green plus symbol is a universal icon for anything new within the section of the site you are accessing.
- **Note**: You can hover over any of the icons in order for the verbiage of what the icon is to prompt.
- Select the option that applies to you:



Click the New Project icon located to the right of Prescriptive Residential
 Alterations CF1R-ALT-02 for Project Type.



Input the required information for Step 1 and Click NEXT link



Input the required information for Step 2 and Click NEXT link NEXT.



- Input the required System information for Step 3 and Click **NEXT** link NEXT.
- The information required on Step 3 varies from the Step 2 selections.



 Visually confirm your information is accurate. Click the drop down to select the Responsible Person and Company Name for Step 4 and Click the SUBMIT link SUBMIT.



- Click the PDF icon to review the unofficial CF1R and close once it has been reviewed.
- Click the check box Check to Select to certify you have reviewed and approve the PDF document.

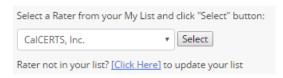


- Click APPROVE PDFs link Approve PDFs
- **Note**: If the Responsible Person is different from the Documentation Author, both parties will have to log in and sign in order.



- Click the PDF icon to access the official CF1R and close once complete.
- Click Assign a HERS Rater Assign a HERS Rater if you have not already assigned a HERS Rater for the project.
- **Note**: If you do not yet know who your HERS Rater is you can skip this step until you are ready for the CF3Rs to be registered.

Click the drop down to select a Rating Company and Click SELECT



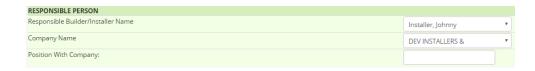
- Click OK to confirm the request has been made.
- Note: You have the option to Assign a DIFFERENT HERS Rater up until the current Rating Company selected accepts the TRANSFER.



- Click Navigate to the Project Home Page Navigate to the Project Home Page.
- Input the required Project Home information and Click SAVE SAVE.
 - o Permit Number and Permit Date.
 - o Home Owner's name and phone number.
- Click OK to confirm the information has been Saved.
- Note: The company controlling the project can Click Edit if needing to modify the project home information available for edit.
- Click directly on the CF2R link
 located at the top of your Project Home page.
- Click the Report Results link Report Results for the CF2R-MCH-01b.



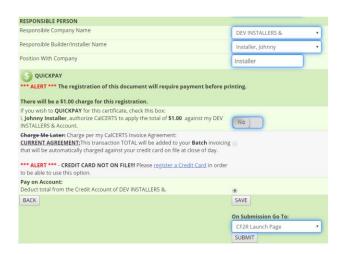
- Input CF2R Results; Click **NEXT** NEXT or **BACK** BACK to navigate through the pages.
- On the final page Click the drop down to select the **Responsible Builder/Installer Name** and **Company Name** and input the Position With Company.



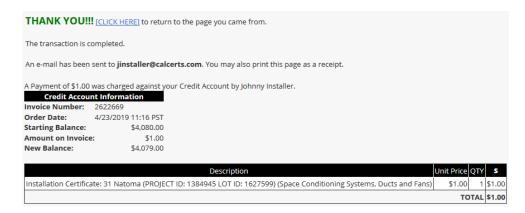
- Click the SUBMIT link SUBMIT.
- **Note**: Once you input the calculations for the CF2R-MCH-01-H the database takes that information provided and displays all the required documents.
- Note: You can proceed with inputting the remaining CF2Rs by Clicking Report Results located to the right of the CF2R or Pay for the current CF2R-MCH-01-H on file by Clicking the Pay icon



- Click the Report Results link Report Results located to the right of the CF2R you would like to access.
- Input CF2R Results; Click **NEXT** NEXT or **BACK** BACK to navigate through the pages.
- On the final page, Click the drop down to select the Responsible Builder/Installer Name and Company Name and input the Position With Company.



- Click the Submit link SUBMIT.
- Click the Pay icon located to the right of any of the CF2Rs.
- Follow the prompts in the shopping cart to proceed with payment.
- Choose the appropriate payment type.
- Note: Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.



- Click the [CLICK HERE] link to return to the page you came from.
- Note: You can proceed with inputting the remaining CF2Rs by Clicking Report Results

 Report Results located to the right of the CF2R or Approve the current CF2Rs on file by

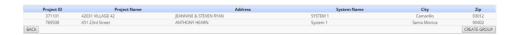
 Clicking the check boxes Check to Select and Clicking Approve PDFs Approve PDFs.
- **Note**: Click the **PDF** icon by to review any documents before approving them.
- Click the check boxes
 Check to Select to the right of the CF2Rs located under Document Status.



- Click Approve PDFs link
- Approve PDFs
- Note: Next you can Sample if applicable. This is an optional step and only applies to projects needing Sampling.
- Click directly on the Sample link
 SAMPLE located at the top of your Project Home page.
- Click the default to to roder to select the projects you would like to associate.
- **Note**: The current project you have open will automatically be included in the sample group.



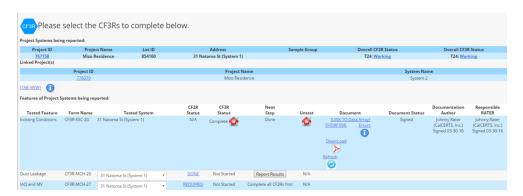
Click the **NEXT** link NEXT.



- Click the CREATE GROUP link CREATE GROUP.
- Click **OK** to confirm group has been created.
- **Note**: Next the CF3Rs can be registered.
- Click directly on the CF3R link
 located at the top of your Project Home page.
- Click the Report Results link
 Report Results
 located to the right of the CF3R you would like to submit.
- Input CF3R Results; Click NEXT NEXT or BACK BACK to navigate through the pages.
- On the final page, Click the drop down to select the Responsible Rater Name and Company Name.



- Click the SUBMIT link SUBMIT.
- Note: Next you can input any remaining CF3Rs by Clicking Report Results



- Click the Pay icon .
- Follow the prompts in the shopping cart to proceed with payment.
- Choose the appropriate payment type.

- **Note**: Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to **Pay On Account**.
- Click the check box

 Check to Select located under Document Status.
- Click Approve PDFs Approve PDFs.
- **Note**: Click the **PDF** icon b to access the official registered CF3Rs.

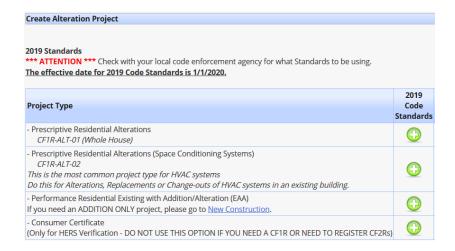
Existing Buildings with Additions/Alterations

Note: Only certified Whole House HERS Raters can register a CF3R-EXC-20.

- Click the Projects link Projects located on the left side menu bar.
- Click the Alterations Residential link
- Click the New Alteration Project icon
- Select the option that applies to you:



Click the New Project icon located to the right of the Performance Residential
 Existing with Addition/Alteration (EAA) Project Type.



- Note: If you need an ADDITION ONLY project, please register your project under New Construction Residential.
- Input the required project information:



- Click CREATE PROJECT CREATE PROJECT.
- Click **OK** to confirm the project has been created.



- Input the required Project Home information, this information must be input before the CF2Rs are started:
 - Click the Edit icon ledit in order to input the Contractor CSLB (If working with a Home Owner, select the check box).
 - Permit Number and Date.
 - Homeowner Name and Phone Number.
 - Click SAVE SAVE.
- Click OK to confirm the information has saved.





- **Note**: The page will automatically default to the Energy Calculation File tab and the option of Choose File or Browse will depend on what browser you're using.
- Click the Choose File link Choose File OR Click the Browse link Browse.

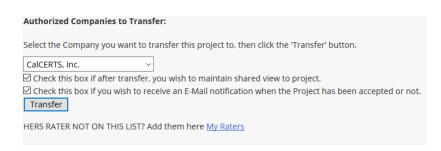


- Locate the .xml file and Click the Save Changes link Save Changes.
- Click **OK** to confirm your Plan has been uploaded.
- **Note:** The page will automatically default to the Sign Off tab and the option of Choose File or Browse will depend on what browser you're using.

If the Project requires a CF3R-EXC-20, the form must be completed by a HERS Rater before the CF1R can be finalized. The CF3R-EXC-20 is required to verify the values entered into the CF1R.



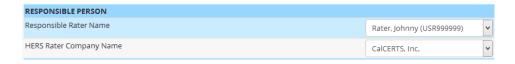
- **Note**: If the project WAS NOT created by the HERS Rater or NOT currently controlled by the HERS Rater you can **TRANSFER** the project to the HERS Rater by:
 - O Click the **Actions** link Actions located in the upper right of the project.
 - Click Transfer Project
 - Click the drop down to select a Rating Company from your list.
 - Note: If you do not see the company in your list Click the My Raters My Raters link.
 - Note: The check box, in order to maintain shared access, will automatically be checked.
 - Click Transfer Transfer



 Note: Once you have transferred the project you will receive a confirmation page as shown below. The Transfer will not be complete until the receiving company logs in and ACCEPTS the TRANSFER.



- Click on your project name highlighted in blue which will take you back to the project home page and use the Project Roadmap to navigate.
- Click directly on the **CF1R** link located at the top of your Project Home page.
- Click the [CLICK HERE] link to record the CF3R-EXC-20 under the Sign Off tab.
- Input the CF3R-EXC-20 Results; Click **NEXT** or **BACK** BACK to navigate through the pages.
- On the final page Click the drop down to select the Responsible Rater Name and Company Name.

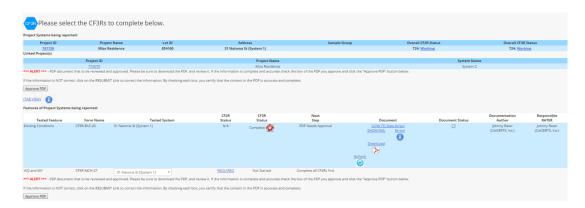


- Click SUBMIT SUBMIT.
- **Note**: Once the CF3R-EXC-20 has been submitted, the Registry will default to the CF3R page.



- **Note:** The next step is to proceed with payment for the CF3R-EXC-20. Any users with access to the project may submit payment for any of the items available.
- Click the Pay icon
- Follow the prompts in the shopping card to proceed with payment.
- Note: Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.
- Click the [CLICK HERE] to return to the page you came from.

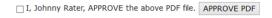
• **Note:** The next step is to sign the documents. First the Documentation Author must sign and then the Responsible Rater can sign.



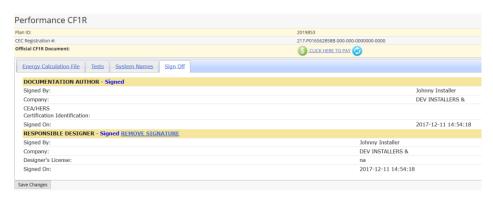
- Click the check box located under Document Status.
- Click Approve PDF Approve PDF
- **Note:** Next, the Certificate of Compliance must be signed and paid for.
- Click directly on the CF1R link
 located at the top of your Project Home page.
- Click the dropdown to the right of TBD (To Be Determined) to select the **Documentation** Author and Company.
- Click the dropdown to the right of TBD (To Be Determined) to select the Responsible
 Designer and Company Name.
- Input the Designer's License.
- **Note:** CEA/HERS Certification Identification is not a required field.
- Note: Designer's License is a required field. If they do not have a license number, input NA.



- Click the Save Changes link Save Changes
- Click **OK** to confirm the Plan has been updated.
- **Note:** The Documentation Author and Responsible Designer can be two different users. The Documentation Author must sign off first then the Responsible Designer can sign off after the Documentation Author. If the user is listed as both the Documentation Author and Responsible Designer they can sign off for both signature blocks at the same time.
- Click the PDF icon to review the Unofficial Certificate and close once complete
- Click the check box to APPROVE the PDF.



- Click the APPROVE PDF link | APPROVE PDF .
- Click OK to confirm the PDF has been signed.
- **Note**: Once the form has been approved it will display a date and time stamp.



- Click the Pay icon
- \$
- **Note:** The database will automatically check the box of the current file you are in. If there are several items you can individually Click the check boxes to choose the specific items or Click the check box under Multi-Select to choose all of the items.
- Click NEXT NEXT
- Follow the prompts in the shopping card to proceed with payment.
- **Note:** Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to **Pay On Account**.
- Click the [CLICK HERE] link to return to the page you came from.
- **Note:** The Next Step is to complete the required certificates of installation.
- Click directly on the CF2R link

located at the top of your Project Home page.

Click the Report Results link Report Results for the CF2R-MCH-01-H or the CF2R-ENV forms, if needed.



- Input CF2R Results; Click **NEXT** NEXT or **BACK** BACK to navigate through the pages.
- On the final page Click the drop down to select the **Responsible Builder/Installer Name** and **Company Name** and input the Position With Company.



- Click SUBMIT SUBMIT
- Note: Next you can input any remaining CF2Rs by Clicking Report Results
- Click the Pay icon
- Follow the prompts in the shopping card to proceed with payment.
- **Note:** Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to **Pay On Account**.
- Click the [CLICK HERE] to return to the page you came from.
- Click the PDF icons to review the Unofficial Certificate and close once complete.
- Click the check box located under Document Status.
- Click Approve PDF Approve PDF
- Click the PDF icons to access the Official Certificate and close once complete.
- **Note:** Next step is to input the CF3Rs.
- Click directly on the CF3R link
 located at the top of your Project Home page.
- Click the Report Results link Report Results located to the right of the CF3R you would like to submit.
- On the final page click the drop down to select the Responsible Rater Name and HERS Company Name and input the Position With Company.

Click SUBMIT SUBMIT.

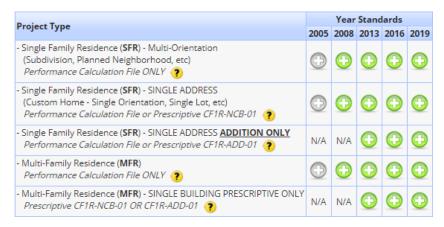


- Note: Next you can input any remaining CF3Rs by Clicking Report Results.
- Click the Pay icon
- Follow the prompts in the shopping card to proceed with payment.
- **Note:** Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to **Pay On Account**.
- Click the [CLICK HERE] to return to the page you came from.
- Click the PDF icons to review the Unofficial Certificate and close once complete.
- Click the check box located under Document Status.
- Click Approve PDF

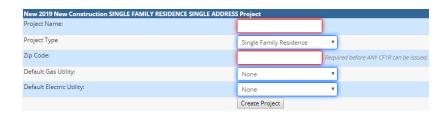
 Approve PDF
- Click the PDF icons to access the Official Certificate and close once complete.

Residential New Construction

- Click the Projects link Projects located on the left side menu bar.
- Click the New Construction Residential link New Construction Residential .
- Click the New Project icon
- Click the New Project icon located below the Year Standards and to the right of Single-Family Residence Multi Orientation or Single Address for Project Type.
- Note: To continue with a Single-Family Multi-Orientation Click



- Input the following information along with selecting the Default Utility:
 - o Project Name
 - Project Type
 - Zip Code

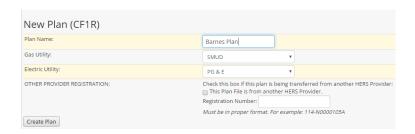


- Click the **Create Project** link Create Project
- Click **OK** to confirm your project has been created.
- Input the Project Home information.
- You cannot move onto the CF2Rs until the Project Home page has been completely filled out and your CF1R has been approved and paid for.
- If you do not see your Builder in the list you can add them by:
 - Click My Industry Partners.

- Click My Builders/Architects.
- Click to select your Builder from the Master List and add them to your authorized list.
- Return to your project.

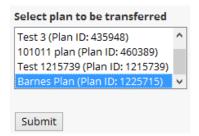


- Click the Save Changes link Save Changes.
- Click OK to confirm your data has been saved.
- Click directly on the CF1R link
 located at the top of your Project Home page.
- **Note**: Here you will have **two options**:
 - Upload a NEW CF1R.
 - Click the **New Plan** icon
 - Input a Plan Name.
 - Select Utility.

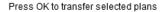


- **Note**: **OTHER PROVIDER REGISTRATION** only applies if the plan is being transferred from another HERS Provider.
- Click the Create Plan link Create Plan

- Click the Performance CF1R: Click Here link.
 PERFORMANCE CF1R: [CLICK HERE] in order to upload a new Energy Calculation file.
- Click the Choose File link Choose File OR Click Browse.
- Not: The option of Choose File or Browse will depend on what browser you're using.
- Locate your .xml you would like to work with.
- Note: We suggest storing the file in a location you can easily access such as your desktop or specific folder.
- Select a Plan Type, Multi-Plan or Standard Plan.
- **Note**: You can convert a Standard Plan to a Multi-Plan at any time but you can NEVER convert a Multi-Plan to a Standard Plan.
- Click the Upload File link Upload File
- Note: Each Plan generates its own unique Plan ID number and Registration Number.
- Click OK to confirm the file has been processed.
- Click on Click on and select the SIGN OFF tab to review the PDF document and sign.
- Note: After your CF1R has been uploaded the next step is to approve and pay for the CF1R. This is done within the CF1R on the SIGN OFF tab.
- Transfer an existing plan from your bin to the project.
 - Click the Transfer Plan From Bin icon
 - Locate and Click on the Plan to highlight the Plan you would like to work with.
 - Note: Hold the ctrl key and Click to select multiple plans at once.

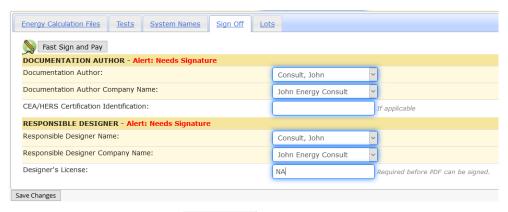


- Click the **SUBMIT** link
 Submit
- Click **OK** to transfer selected plans.





- Note: You can ONLY access Plans within your BIN that are controlled by your company.
- Click the Folder Icon in order to open the Plan you would like to access.
- **Note**: After your CF1R has been uploaded the next step is to approve and pay for the CF1R. This is done within the CF1R on the SIGN OFF tab.
- Click the dropdown to the right of TBD to select the Documentation Author and Company Name.
- Click the dropdown to the right of TBD to select the Responsible Designer and Company Name.
- Input the Designer's License.
- **Note:** CEA/HERS Certification Identification is not a required field.
- Note: Designer's License is a required field. If they do not have a license number input NA.



- Click the Save Changes link
- Click OK to confirm the plan has been saved.
- **Note:** The Documentation Author and Responsible Designer can be two different users. The Documentation Author must sign off first then the Responsible Designer can sign off after the Documentation Author. If the user is listed as both the Documentation Author and Responsible Designer they can sign off for both signature blocks at the same time.
- Click the Sign Off tab.

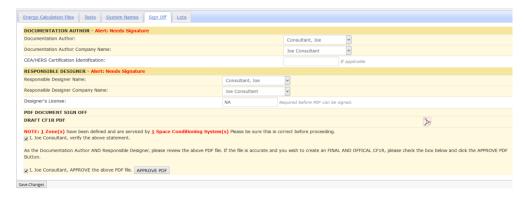
Click the check box to acknowledge the Zone and System Count.

NOTE: 1 Zone(s) have been defined and are serviced by **1 Space Conditioning System(s)** Please be sure this is correct before proceeding. \square I, Joe Consultant, verify the above statement.

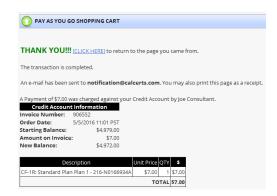
Click the check box to APPROVE the PDF.

I, Joe Consultant, APPROVE the above PDF file. APPROVE PDF

Click the APPROVE PDF link APPROVE PDF



- Click OK to confirm PDF has been signed.
- Click the **NEED TO PAY** icon
- Note: It is \$7.00 per upload.
- Follow the prompts in the shopping card to proceed with payment.
- Choose the appropriate payment type.
- Note: Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.



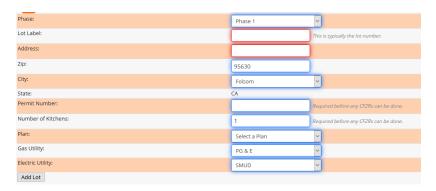
Click the [CLICK HERE] to return to the page you came from.



Click the **NEW LOT** icon



Input the lot information.

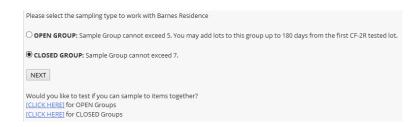


- Click the ADD LOT link Add Lot
- Click OK to confirm Lot has been added.
- Select and fill in all of the required fields.
- **Note**: If this lot is the Model Home for the plan Click the greyed out **NO** link switch to the green **YES** link so .
- Note: Model homes are needed when Sampling.



- Click the Save Information link
- Click **OK** to confirm your data has been saved.
- Click the CF2R link
 CF2R located at the top of your page.
- Click File Folder icon to the right of the lot you want to open.
- Click the Report Results link Report Results to the right of the CF2R-MCH-01 for Space Conditioning Systems, Ducts and Fans.

- Input CF2R Results; click Next or Back to navigate through the pages.
- Once the CF2R-MCH-01 is completed all required test measure will populate.
- Click the check box to sign
 Check to Sign
 next to all documents you want to approve.
- Scroll down and Click the Approve PDF link
 - Submitting the Photovoltaic CF2R-PVB-01.
 - Click Report Results located under Next Step, to the right of CF2R-PVB-01.
 - **Note**: Photovoltaic is required for all 2019 code New Construction projects. The information input into the CF2R-PVB-01 will determine if you need additional photovoltaic forms such as the CF2R-PVB-02.
- Next you can Sample if applicable. This is an optional step and only applies to projects needing Sampling.
- Click the **ProjectRoadmap** link
- Click the Sample link
 Iocated at the top of your page.
- Sample Groups may be Closed or Open when created. Closed groups may include up to seven dwelling units. Open groups may be created with up to five dwelling units.
 - Create a Closed Sample Group.
 - To create a Closed Group, each of the seven dwelling units must have been installed and self-tested by the same contractor and must require the same HERS verifications and must be in the same subdivision or multifamily housing development.
 - Click CLOSED GROUP.



- Click NEXT NEXT.
- **Note**: The Registry will list all dwelling units as lots available for sampling.
- Select the S icon located to the right of any of the lots you would like to group together. The current lot you have open will automatically indicate YES in the Sample column.



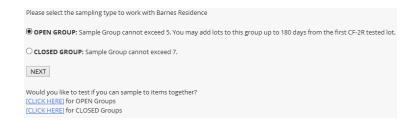
Click the default to to result in order to select the lots you would like to associate.



- Click NEXT NEXT.
- Visually confirm these are the corrects lots and Click CREATE GROUP.



- Click OK to confirm group has been created.
- Create an Open Sample Group.
 - To create the Open Group, each of the five dwelling units must have been installed and self-tested by the same contractor and must require the same HERS verifications and must be in the same subdivision or multifamily housing development. Lots may be added to the Open Group up to 180 days after the signature of the first CF2R registered lot.
 - Select OPEN GROUP and Click the NEXT link.



- Note: The Registry will list all dwelling units as lots available for sampling.
- Select the **S** icon located to the right of any of the lots you would like to group together. The current lot you have open will automatically indicate YES in the Sample column.



- Click the default to to select the lots you would like to associate.
- Click the **NEXT** link.



• Visually confirm these are the corrects lots and Click **CREATE GROUP.**



- Click **OK** to confirm group has been created.
- Click the CF3R link
 located at the top of your page.
- **Note**: The next step is to complete the CF3R forms used by the Rater for HERS Verification. These may include multiple CF3R-MCH, CF-3R-ENV, and CF3R-PLB forms.
- Note: After all test information has been entered into any form, CF1R, CF2R, or CF3R, it must be signed before it can be completed. To review and sign multiple forms at once, use the Mass Signing Page for the selected form.
- The Mass Sign page for CF2Rs is available here: https://www.calcerts.com/myinfo docstosign.php?doctype=cf2r
- The Mass Sign page for CF3Rs is available here: https://www.calcerts.com/myinfo docstosign.php?doctype=cf3r
- Click the Payment link
 located at the top of your page.
- **Note**: Once any form in the Registry is submitted and signed it can be processed for payment. Payment is required before the form can be printed. Payment may be made by any user who has access to the Project.

Non-Residential Alterations

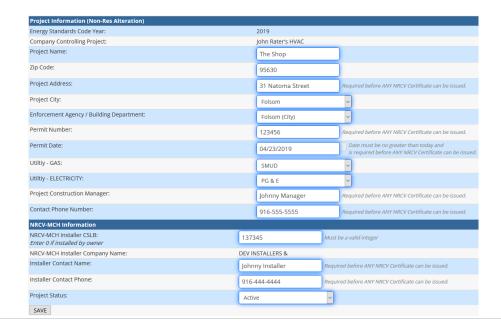
Note: There are no CF1Rs or CF2Rs equivalents for Non-Residential projects on CalCERTS. The only forms certified through the registry are the NRCV-MCH-04, NRCV-MCH-27, NRCV-MCH-32, NRCV-PLB-22, and NRCV-PLB-21. Either the **Installer** or the **HERS Rater** can create the project in the registry, but the **HERS Rater** must be the **Responsible Person** for the NRCV-MCH-04, NRCV-MCH-27, NRCV-MCH-32, NRCV-PLB-22, and NRCV-PLB-21. If the **Installer** creates the project they must transfer the project to the **HERS Rater**.

- Click the Projects link Projects located on the left side menu bar.
- Alterations Non

 Click the Alterations Non-Residential link Residential
- Click the New Project icon
- Input the required information such as the Project Name, Zip Code and the Installer CSLB.



- Click the CREATE PROJECT link CREATE PROJECT
- Click **OK** to confirm your project has been created.
- Input all of the Project Home information such as Project Address, Permit Number and Permit Date.

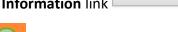


- Click the SAVE link
 - Systems
- Click the Systems link
- Input the required information such as the HVAC System Identification, System Location, and System Type.

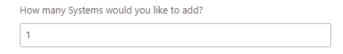
Save Information



Click the Save Information link



- Click Action Action to add addition Systems.
- Input how many Systems would you like to add



- Click **OK**
- Note: Here you have two options: Sampling or 100% Testing.
 - Sampling → To choose Sampling



Click the HVAC Systems for the group by selecting



- Click the **NEXT** link NEXT
- **Note**: The current project you have open will automatically indicate YES in the Sample column.



Confirm your selected group and Click the SAVE GROUP link

SAVE GROUP

- Click **OK** to confirm your group has been created.
- Click the **NRCV** link
 for Non-Residential Certificates of Verification.
- Click the drop down to select the tested system.



- Click Report Results Report Results
- Input results and Click the drop down to select the **Responsible Rater Name** and **Company Name**.



- Click the SUBMIT link SUBMIT
- Click **OK** to confirm your NRCV form has been certified.
- Click the Pay icon
- Follow the prompts in the shopping cart to proceed with payment.
- Choose the appropriate payment type.
- Note: Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.
- Click the [CLICK HERE] link to return to the page you came from.
- Note: Click the PDF icon by to review any documents before approving them.
- **Note**: Users must sign the NRCV form for each project.
- Click the **check boxes** Check to Select to the right of the NRCV-MCH-04 located under Document Status.



- Click Approve PDFs link
- **Note**: Click the **PDF** icon to access the official registered NRCV-MCH-04, NRCV-MCH-27, NRCV-MCH-32, NRCV-PLB-22, or NRCV-PLB-21.

- 100% Testing →To Choose 100% Testing
 - Click the **NRCV** link for Non-Residential Certificates of Verification.
 - Click the **Report Results** link Report Results
 - Input results and Click the drop down to select the **Responsible Rater Name** and **Company Name**.



- Click the SUBMIT link SUBMIT
- Click **OK** to confirm your NRCV-MCH-04 has been certified.
- Click the Pay icon
- Follow the prompts in the shopping cart to proceed with payment.
- Choose the appropriate payment type.
- Note: Credit Card will typically be the main option but if you have previously
 placed a credit on your account you will see an additional option to Pay On
 Account.
- Click the [CLICK HERE] link to return to the page you came from.
- **Note**: Click the **PDF** icon \triangleright to review any documents before approving them.
- **Note**: Users must sign the NRCV form for each project.
- Click the check boxes Check to Select to the right of the NRCV form located under Document Status.

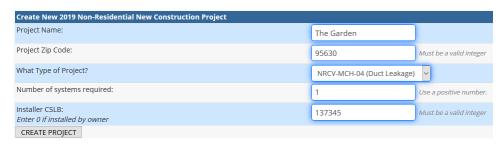


- Click Approve PDFs link
 Approve PDFs
- **Note**: Click the **PDF** icon to access the official registered NRCV-MCH-04, NRCV-MCH-27, NRCV-MCH-32, NRCV-PLB-22, or NRCV-PLB-21.

Non-Residential New Construction

There are no CF1Rs or CF2Rs equivalents for Non-Residential projects on CalCERTS. The only forms certified through the registry are the NRCV-MCH-04, NRCV-MCH-27, NRCV-MCH-32, NRCV-PLB-22, and NRCV-PLB-21. Either the **Installer** or the **HERS Rater** can create the project in the registry, but the **HERS Rater** must be the **Responsible Person** for the NRCV-MCH-04, NRCV-MCH-27, NRCV-MCH-32, NRCV-PLB-22, and NRCV-PLB-21. If the **Installer** creates the project they must transfer the project to the **HERS Rater**.

- Click the Projects link Projects located on the left side menu bar.
- Click the New Construction Non-Residential Residential Residential
- Click the New Project icon
- Input the required information such as the Project Name, Zip Code and the Installer CSLB.



- Click the CREATE PROJECT link CREATE PROJECT
- Click OK to confirm your project has been created.
- Input all of the Project Home information such as Project Address, Permit Number and Permit Date.



Click the SAVE link SAVE



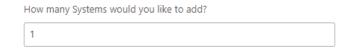
- Click the Systems link
- Input the required information such as the HVAC System Identification, System Location, and System Type.



Click the Save Information link



- Click Action Action to add addition Systems.
- Input how many Systems would you like to add



- Click **OK**
- **Note**: Here you have two options: **Sampling** or **100% Testing**.
 - Sampling → To choose Sampling



• Click the HVAC Systems for the group by selecting to Yes



- Click the **NEXT** link NEXT
- **Note**: The current project you have open will automatically indicate YES in the Sample column.



Confirm your selected group and click the SAVE GROUP link



- Click OK to confirm your group has been created.
- Click the **NRCV** link
 for Non-Residential Certificates of Verification.
- Click the drop down to select the Tested System.



- Click the **Report Results** link
 Report Results
- Input results and Click the drop down to select the Responsible Rater
 Name and Company Name.



- Click the **SUBMIT** link **SUBMIT**
- Click **OK** to confirm your NRCV form has been certified.
- Click the Pay icon
- Follow the prompts in the shopping cart to proceed with payment.
- Choose the appropriate payment type.
- Note: Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.
- Click the [CLICK HERE] link to return to the page you came from.
- Note: Click the PDF icon to review any documents before approving them.
- Note: Users must sign the NRCV form for each project.
- Click the check boxes Check to Select to the right of the form name located under Document Status.



- Click Approve PDFs link
 Approve PDFs
- **Note**: Click the **PDF** icon to access the official registered NRCV-MCH-04, NRCV-MCH-27, NRCV-MCH-32, NRCV-PLB-22, or NRCV-PLB-21.

- o 100% Testing →To choose 100% Testing
 - Click the NRCV link
 for Non-Residential Certificates of Verification.
 - Click the Report Results link Report Results
 - Input results and Click the drop down to select the **Responsible Rater Name** and **Company Name**.



- Click the **SUBMIT** link **SUBMIT**
- Click **OK** to confirm your NRCV form has been certified.
- Click the **Pay** icon
- Follow the prompts in the shopping cart to proceed with payment.
- Choose the appropriate payment type.
- Note: Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.
- Click the [CLICK HERE] link to return to the page you came from.
- **Note**: Click the **PDF** icon to review any documents before approving them.
- Note: Users must sign the NRCV form for each project.
- Click the check boxes Check to Select to the right of the form name located under Document Status.



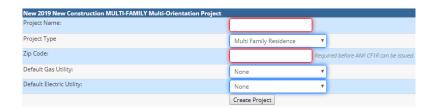
- Click Approve PDFs link
 Approve PDFs
- **Note**: Click the **PDF** icon to access the official registered NRCV-MCH-04, NRCV-MCH-27, NRCV-MCH-32, NRCV-PLB-22, or NRCV-PLB-21.

Multi-Family Project

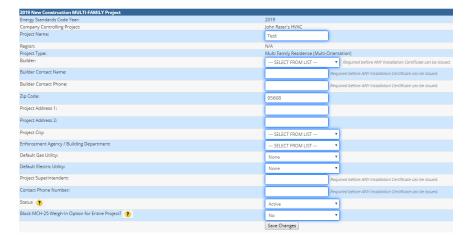
- Click the Projects link Projects located on the left side menu bar.
- Click the New Construction Residential link New Construction Residential
- Click the New Project icon
- Click the New Project icon located below the Year Standards and to the right of Multi-Family Residence (MFR) for Project Type.



- Input the following information along with selecting the Default Utility:
 - o Project Name
 - Project Type
 - o Zip Code



- Click the CREATE PROJECT link Create Project
- Click **OK** to confirm your project has been created.
- Input the Project Home information.
- **Note**: You cannot move onto the CF2Rs until the Project Home page has been completely filled out and your CF1R has been approved and paid for.



- Click the Save Changes link
- **Note**: If you do not see your Builder in the list you can add them by:
 - Click My Industry Partners
 - Click My Builders/Architects
 - Click to select your Builder from the Master List and add them to your authorized list
 - Return to your project
- Click **OK** to confirm your data has been saved.



- Click the **CF1R** link
- Note: Here you will have two options:
 - Upload a NEW CF1R



- Click the **New Plan** icon
- Input a Plan Name
- Select Utility



- **Note**: **OTHER PROVIDER REGISTRATION** only applies if the plan is being transferred from another HERS Provider.
- Click the **Create Plan** link Create Plan

- Click **OK** to confirm the plan has been created.
- Click the Performance CF1R: Click Here link
 PERFORMANCE CF1R: [CLICK HERE] in order to upload a new Energy
 Calculation file.



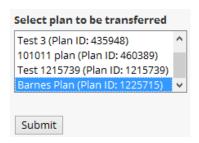
- Click the **Choose File** link Choose File OR Click the **Browse** link Browse...
- Note: The option of Choose File or Browse will depend on what browser you're using.
- Locate your .xml you would like to work with.
- **Note**: We suggest storing the file in a location you can easily access such as your desktop or specific folder.
- Select MULTI-FILE PLAN.
- **Note**: You can convert a Single-File Plan to a Multi-File Plan at any time but you can NEVER convert a Multi-File Plan to a Single-File Plan.
- Click all the check boxes for additional certificates applicable to the project.
- Click **Upload File** link
 Upload File
- **Note**: Each Plan generates its own unique Plan ID number and Registration Number.
- Click **OK** to confirm the file has been processed.
- Click the **Pay** icon to pay for the certificate



- **Note**: After your CF1R has been uploaded the next step is to approve and pay for the CF1R. This is done within the CF1R on the SIGN OFF tab.
- Transfer an existing plan from your bin to the project
 - Click the Transfer Plan From Bin icon



 Click the dropdown to select the plan you would like to transfer into this project from your CF1R Bin:



- Click **OK** to transfer selected plans.
- **Note**: You can ONLY access Plans within your BIN that are controlled by your company.
- Click the Folder Icon in order to open the Plan you would like to work with.
- **Note**: After your CF1R has been uploaded the next step is to approve and pay for the CF1R. This is done within the CF1R on the SIGN OFF tab.
- Click the dropdown to the right of TBD to select the Documentation Author and Company Name.
- Click the dropdown to the right of TBD to select the Responsible Designer and Company Name.
- Input the Designer's License.
- Note: CEA/HERS Certification Identification is not a required field.
- **Note**: Designer's License is a required field. If they do not have a license number input NA.



- Click the Save Changes link
- Click OK to confirm the plan has been saved.

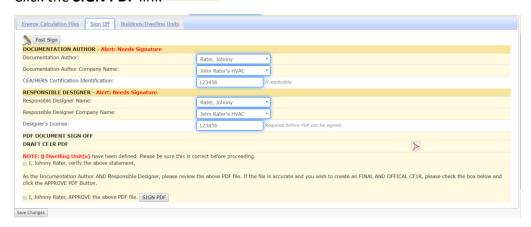
- **Note**: The Documentation Author and Responsible Designer can be two different users. The Documentation Author must sign off first then the Responsible Designer can sign off after the Documentation Author. If the user is listed as both the Documentation Author and Responsible Designer they can sign off for both signature blocks at the same time.
- Click the Sign Off tab
- Click the check box to acknowledge the Dwelling Units.



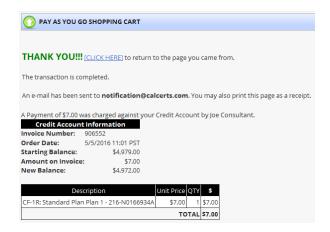
Click the check box to APPROVE the PDF.



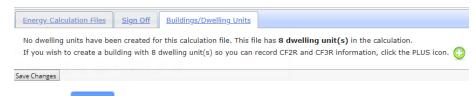
Click the SIGN PDF link



- Click OK to confirm PDF has been signed.
- Click the NEED TO PAY icon
- It is \$7.00 per upload and \$3.00 per additional above code files.
- Follow the prompts in the shopping card to proceed with payment.
- Choose the appropriate payment type.
- Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.



- Click the **Click Here** link [CLICK HERE] to return to the page you came from.
- Click the Buildings/Dwelling Units tab Buildings/Dwelling Units within the CF1R page.
- Click the icon to create the dwelling units.



- Click OK to confirm units have been created.
- If you wish to create additional dwelling unit(s) so you can record CF2R and CF3R information Click the link once more.

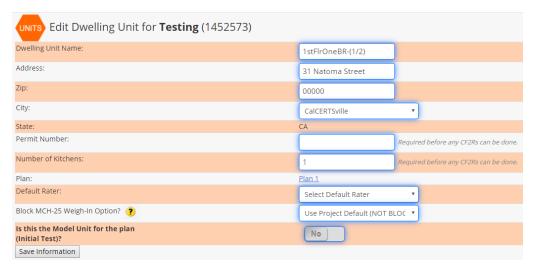
If you wish to create another 8 dwelling unit(s) so you can record CF2R and CF3R information, click the PLUS icon. 📳



Click the **UNITS** link **UNITS**

Model Dwelling Unit has NOT been defined. To modify Dwelling Unit Information, go to the UNITS page.

- to the right of the Dwelling Unit you would like to model Click the **File Folder** icon for the plan.
- Input the information on the Dwelling Unit and indicate yes on this being the model for the plan.



- Click the Save Information link Save Information
- Click **OK**
- You can now access the Unit page by:



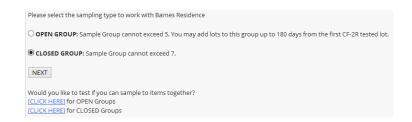
- Click the CF2R link
- Click the File Folder icon to the right of the lot you want to open
- Click the Report Results link Report Results to the right of the CF2R-MCH-01 for Space Conditioning Systems, Ducts and Fans
- Input CF2R Results; click **Next** NEXT or **Back** to navigate through the page
- Once the CF2R-MCH-01 is completed all required test measure will populate.
- Click the Check Box to Sign next to all documents you want to approve
- Click Approve PDFs link Approve PDFs
- Next you can Sample if applicable. This is an optional step and only applies to projects needing Sampling.



- Click the Sample link
- Sample Groups may be Closed or Open when created. Closed groups may include up to seven dwelling units. Open groups may be created with up to five dwelling units.

Create a Closed Sample Group

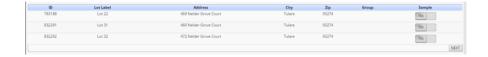
- To create a Closed Group, each of the seven dwelling units must have been installed and self-tested by the same contractor and must require the same HERS verifications and must be in the same subdivision or multifamily housing development.
- Click CLOSED GROUP



- Click the **NEXT** link NEXT
- The Registry will list all dwelling units as lots available for sampling.
- Select the **S** icon located to the right of the lot you would like to add to the group. The current project you have open will automatically indicate **Yes** in the Sample column.



• Click the default to to to select the lots you would like to associate.



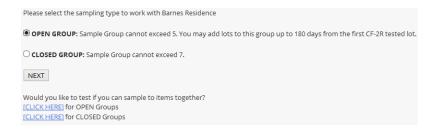
- Click the **NEXT** link **NEXT**
- Visually confirm these are the corrects lots and Click CREATE GROUP



Click OK to confirm group has been created.

Create an Open Sample Group

- To create the Open Group, each of the five dwelling units must have been installed and self-tested by the same contractor and must require the same HERS verifications and must be in the same subdivision or multifamily housing development. The group cannot be open for more than 180-days after the first dwelling unit is tested.
- Select OPEN GROUP and Click the NEXT link.



- The Registry will list all dwelling units as lots available for sampling.
- Select the S icon located to the right of the lot you would like to add to the group. The open project will automatically indicate Yes in the Sample column.



- Click the default to to ves in order to select the lots you would like to associate.
- Click the **NEXT** link NEXT



Visually confirm these are the corrects lots and Click CREATE GROUP



Click OK to confirm group has been created.



- Click the CF3R link
 - The next step is to complete the CF3R forms used by the Rater for HERS
 Verification. These may include multiple CF3R-MCH, CF-3R-ENV, and CF3R-PLB forms.
 - Note: After all test information has been entered into any form, CF1R, CF2R, or CF3R, it must be signed before it can be completed. To review and sign multiple forms at once, use the Mass Signing Page for the selected form.
 - The Mass Sign page for CF2Rs is available here https://www.calcerts.com/myinfo_docstosign.php?doctype=cf2r
 - The Mass Sign page for CF3Rs is available here https://www.calcerts.com/myinfo docstosign.php?doctype=cf3r



- Click the Payment link
- Once any form in the Registry is submitted and signed it can be processed for payment.
 Payment is required before the form can be printed. Payment may be made by any user who has access to the Project.

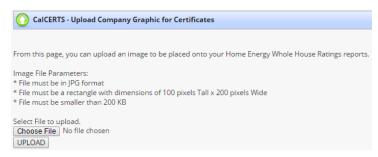
Home Energy Ratings

This walk through applies to both New Construction and Existing Homes.

- Click the **Projects** link Projects located on the left side menu bar.
- Click the Home Energy Ratings link Home Energy Ratings
- Here you have an additional option before you create your project.
 - Upload Company Graphic to be placed onto your Home Energy Whole House **Rating Reports:**
 - Click the Upload Company Graphic for Certificates link



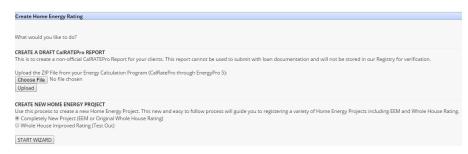
- O Click the **Choose File** link Choose File OR Click the **Browse** link
- The option of **Choose File** or **Browse** will depend on what browser you're using.



- Click **UPLOAD** UPLOAD
- Click the **Back** link
- Click the **Home Energy Rating Project** icon



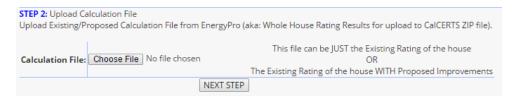
Click the option for Completely New Project (EEM or Original Whole House Rating)



- Click START WIZARD START WIZARD
- Input the required project information



- Click **NEXT STEP** NEXT STEP
- Click the Choose File link Choose File OR Click the Browse link Browse...
- The option of Choose File or Browse will depend on what browser you're using.



- Click NEXT STEP
- If the address is already registered in our database an Alert will prompt. Here you have two options:
 - O Select the existing address and Click **Go to Matched Project** Go To Matched Project
 - o OR
 - Click the [CLICK HERE] link to proceed as a Brand New Project.



- This example is for a Brand New Project.
- Click Whole House Rating Report.



- You have the option to change the HERS Rater by clicking the drop down and then Click
 Change Rater
- Click Pay for Draft
 Pay for Draft
- Choose the appropriate payment type.
- Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.

Johnny Rater logged in [Logout]
[Home] [Back] [Log Out]

Please verify the information below.

Method To Pay: © Credit Card			
		Total	\$28.00
1	QA Surcharge	\$0.00	\$0.00
1	Home Energy Whole House Rating Draft	\$28.00	\$28.00
Qty	Item	Unit Price	Total

On Account (\$1,112.50 Balance)

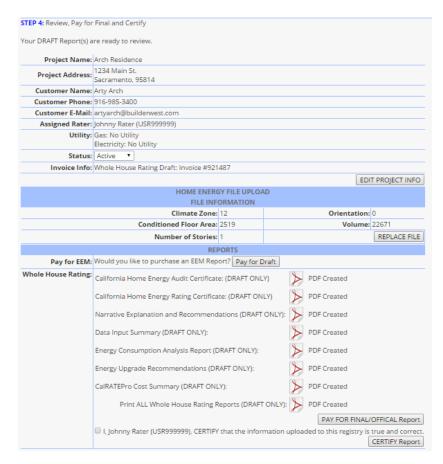
Check Out

- Click Check Out Check Out
- Follow the prompts in the shopping cart to proceed with payment.

THANK YOU!!!						
The transaction is completed. You should receive a confirmation via e-mail as well. You may want to print this page for your records.						
	Billing Info					
Invoice Number: OL-HE-00921487 Order Date: 5/16/2016 11:36 Amount Paid: \$28.00						
QTY	Item	Unit Price	Total			
1	Home Energy Whole House Rating Draft	\$28.00	\$28.00			
1	QA Surcharge	\$0.00	\$0.00			

To return to where you were before the Shopping Cart: ${\color{red} {\tt [CLICK\ HERE]}}$

- Click the [CLICK HERE] link to return to the page you came from.
- You have the option to Edit Project Info
 EDIT PROJECT INFO or Replace File REPLACE FILE
- You can Click the PDF icon(s) to access the DRAFT ONLY versions for review.



- Click the Check Box to agree and CERTIFY that the information uploaded to this registry
 is true and correct.
- Click CERTIFY Report
- Click PAY FOR FINAL/OFFICIAL Report
- Choose the appropriate payment type.
- Credit Card will typically be the main option but if you have previously placed a credit on your account you will see an additional option to Pay On Account.

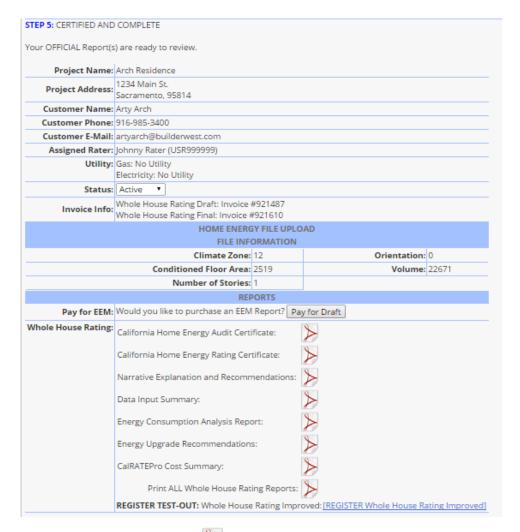


- Click Check Out Check Out
- Follow the prompts in the shopping cart to proceed with payment.



To return to where you were before the Shopping Cart: [CLICK HERE]

Click the [CLICK HERE] link to return to the page you came from.



You can Click the PDF icons to access the FINAL versions.

Energy Start 3+

Energy Star 3/3.1/3.2 only applies to New Construction Residential Projects

- Log into www.calcerts.com
- Click Projects Projects located on the left side menu bar.
- Click New Construction Residential
- Click either the Name or the Work with Project icon in order to open the project you would like to submit your Energy Star documents to.
- Click Actions located in the upper right hand corner of the page.
- Click Energy Star 3+
- Click step 1. Verify Dwelling Unit qualifies for Energy Star 3/3.1/3.2.
- Input the bedroom count, check the box and Click Save.

004 Bedroom Count Verification: Number of Bedrooms:
By checking this box, I (Johnny Rater) verify that this building meets the ENERGY STAR HERS Index Target and qualifies for participation in the Energy Star program. SAVE

- Click the **Report Results** icon ⁶ .
- Click NEXT NEXT located to the right of the form needing to be filled out.
- Fill out the form by clicking the appropriate radio dial next to each item.
- Some items will also have text boxes used for data entry.

4.3 Condenser manufacturer & model:	
4.4 Evaporator / fan coil manufacturer & model:	
4.5 AHRI reference #: ²¹	

- Select the appropriate names from the drop-down menus near the bottom of the forms.
- Select whether or not it passed or failed. FINAL TESTED RESULT: Pass Fail
- Click **CERTIFY RESULTS** CERTIFY RESULTS to submit the form.

- Click the Pay icon
- Note: Credit Card will typically be the main option but if you have previously placed a
 credit on your account you will see an additional option to Pay On Account or use
 QuickPay before you have submitted the form.
- Click on the PDF icon in order to download each form.
- **Note**: The **Refresh PDF** icons can be clicked to refresh the PDF document if something does not look correct. The **Resubmit** icon can be used to resubmit the document if needed.



- Click **NEXT** under Energy Star FINAL Certificate for Revision 3+.
- As with the previous forms, fill out the information and click **CERTIFY RESULTS** to submit.
- Click ok to confirm the submission
- Click the icon to pay for the certificate
- Select NEXT and follow the steps for the payment option designated
- **Note**: Once the payment is completed, click the CLICK HERE hyperlink to return to the page you came from
- Click on the PDF Icon for Energy Star Certificate in order to download.

Completing Projects

Signature Notifications

0

- CF1Rs
 - Within the CF1R Registration Bin
 - o Click CF-1R Registration CF-1R Registration
 - o Select the year code for the bin you would like to access. This feature only applies to the 2013, 2016, or 2019 code.
 - o Open the CF1R you would like to access by clicking
 - o Select the Documentation Author, Responsible Designer & Designer's License.
 - o Click **Save Changes** Save Changes.
 - If you are listed as the Documentation Author, you will need to sign before you
 move onto the next step.
 - o Click 🔀 to email the Responsible Person.



- o Click **OK** to confirm you would like to send the notification.
- Once the email has been sent the confirmation of who requested the notification will be displayed.



- Within a Project
 - o Open the New Construction Residential project you would like to work with.
 - o Click **Actions** Actions located in the upper right.
 - o Click **E-Mail Notifications**
 - Input the email address you would like to use and select AUTOMATIC or BY REQUEST.
 - **Automatic** If you select AUTOMATIC, every time a document is signed (CF1R or CF2R), an e-mail will go to the address entered.
 - By Request If you select BY REQUEST, any user can click the E-Mail Icon requesting a signature. An e-mail will be sent to the Responsible Person requesting a signature. When that user signs the document (CF1R or CF2R) an automatic e-mail will be sent to the user who initiated the request.



- o Click the drop down for instructions for further details \(\text{Optional.}\)
- o Click **Save Changes** Save Changes
- Repeat the steps if you would like to receive notifications for both options.
- o Click **CF1R link**
- o Open the CF1R you would like to work with by clicking .
- Select the Documentation Author, Responsible Designer & Designer's License.
- o Click **Save Changes** Save Changes
- **Note**: If you are listed as the Documentation Author, you will need to sign first before you move onto the next step.
- o Click to email the Responsible Person.

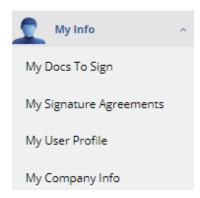


- o Click **OK** to confirm you would like to send the notification.
- **o** Once the email has been sent the confirmation of who requested the notification will be displayed.

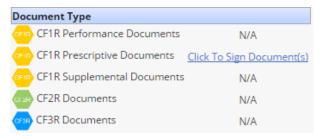


Signing Documents

- All forms must be signed by the **Documentation Author** and then the **Responsible Person** before they become final and ready for payment.
- Once all required information is entered into a form and reviewed the document is ready to be signed.
- Users may sign forms individually or may use the My Docs to Sign page to sign groups of documents.
 - o To sign a single form, select the form type from the **Project Roadmap** such as **CF1R** or **CF2R** or **CF3R** then select the **Check to Sign** Check to Sign Check to Sign
 - o Next select the **PDF** icon by to review the unofficial document before approval.
 - o Next select **Approve PDF** Approve PDF.
 - o To sign multiple forms at once use the **My Docs to Sign** page.
 - Select My Info from the left-hand side menu bar and select My Docs to Sign.



• The list of unsigned documents, categorized by type, will load.



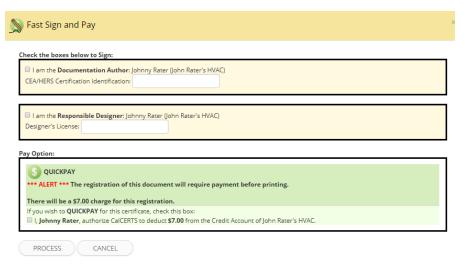
- Next select Click To Sign Document(s) Click To Sign Document(s).
- **Note**: The **Click To Sign Documents** will only appear if there are documents to sign for that document type.
- Next select the PDF icon to review the unofficial document before approval.
- Next check all of the boxes for the forms you would like to approve.
- Next select Approve PDF Approve PDF.

Payment

- Once a form in the registry is submitted and approved it may be processed for payment.
- Payment is required before the official form can be printed.
- To pay for a form within a specific section of the project select the Pay icon and submit payment for the active form.
- To pay for a form and sign the document at the same time, you have the option to click the Fast Sign and Pay icon

 Fast Sign and Pay

Note: All applicable check boxes and certification/license numbers will need to be completed prior to checking the box to authorize the charge, then click **Process**.



- To pay for forms from the Project Roadmap select the Payment link and submit payment for selected forms.
- Note: Payment may be made by any user who has access to the project. Users with the additional permission of View/Pay Invoice and Pay On Account have the ability to place and use credits on the account.
- Note: Payments are typically processed as credit card payments; however, if there is a credit on the account, the user will see an option to Pay On Account to process the payment.

Requesting a Credit

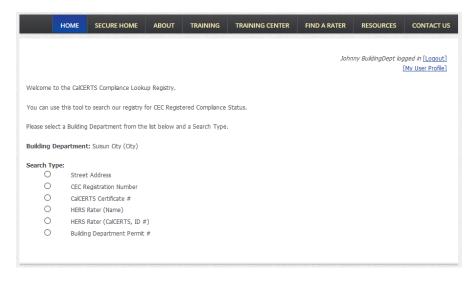
 To request a credit from CalCERTS for deleted projects or certificates, please provide an invoice number to the CalCERTS Billing Department and information supporting the request for credit. The request should be sent to Billing@calcerts.com. Once the request is received, the Billing Department will verify the invoice and work with the user to initiate the credit.

Status Report

- Project Status Report (PSR)
 - The Project Status Report (**PSR**) is a report available through the CalCERTS Registry that summarizes a project's history and allows for an expedited review of the project. Any user with access to the project can access the **PSR**. The **PSR** summarizes which HERS measures were required for the project and confirms that the measures were verified. The **PSR** was specifically designed to assist Building Officials with code compliance. To generate the **PSR**, the HERS Registry must verify all compliance information and summarize the status of the project to facilitate enforcement. The **PSR** lets Building Officials quickly determine whether final inspection of a project is warranted and allows Building Officials to access and review all of the required compliance forms, removing the need for voluminous paper submissions.
 - Each PSR contains a QR code. Through the use of a QR Code, the PSR is easily accessible on mobile devices.



- PSR Access for Building Officials
 - To access the PSR, Building Departments must be registered with CalCERTS. To create an account reference the User Registration section of the manual and select "I am a Building Department/Enforcement Agency Personnel for a City or County."
 - Next, the Building Official should login into the Registry. Once in the Registry, the project lookup page will automatically load.

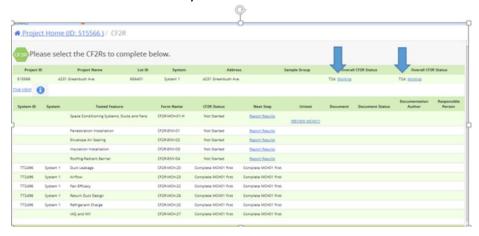


- The Building Official may search for projects in their jurisdiction using any of the following criteria:
 - The Permit Number
 - The CEC Registration Number
 - The CalCERTS Certificate Number
 - Street Address
 - The Name of the HERS Rater for the Project
 - The ID # of the HERS Rater for the Project



- Once a project is selected, the PSR page will be accessible.
- o **PSR** access for <u>Non-Building Officials</u>:
 - Log into www.calcerts.com
 - Click **Projects** ** located on the left side menu bar.
 - Click New Construction Residential New Construction Residential .

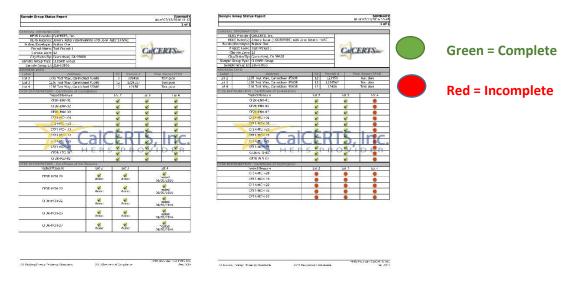
- Click the **Access Project** icon located to the right of the selected project.
- Click the **CF2R** Link OR Click the **CF3R** Link
- Click the status link Working OR Complete (depending on the status) located under Overall CF2R Status OR Overall CF3R Status as shown below. Either link will take you to the PSR:



- Note: Here you will see a quick view of the report.
- Click the **PDF** icon bto download the **PSR**.

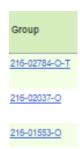
Sampling Status Report (SSR)

O In addition to the Project Status Report, CalCERTS has the Sampling Status Report (SSR). The SSR is similar to the PSR, but is designed for projects verifying compliance through sampling. The SSR summarizes a project's history and allows for an expedited review of the project. Any user with access to the project can access the SSR. The SSR summarizes which HERS measures were required for the group, confirms which measures were verified, and confirms that a project is ready for final inspection. The SSR has been specifically designed by the California Energy Commission to assist Building Officials with code compliance.



To access the SSR:

- Log into www.calcerts.com
- Click **Projects** Projects located on the left side menu bar.
- Click New Construction Residential New Construction Residential .
- Click the **Access Project** icon located to the right of the selected project.
- Click the **CF2R** Link
- Click the Sample Number (Example 216-00110-T) located in the Group column.



- Note: Here you will see a quick view of the report.
- Click the PDF icon in order to download the SSR.

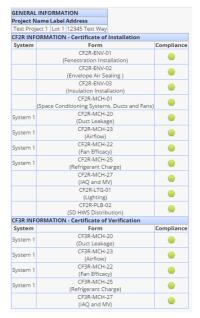
Quick Status Report (QSR)

The Quick Status Report (QSR) was created in response to our Registry users who want to quickly check the overall status of new construction projects. The QSR provides a snapshot of the project and summarizes which forms and/or measures are still needed to ensure compliance. Viewing the QSR does not require verification of all compliance data and as a result the QSR can be generated quickly. The QSR is easily shared with anyone associated with the project and can facilitate project completion. The QSR is available on the CF2R

and CF3R page for new construction projects. Builders can review the QSR to confirm all necessary compliance documents have been completed before scheduling a final inspection.



- To access the QSR:
 - Log into www.calcerts.com
 - Click **Projects** Projects located on the left side menu bar.
 - Click New Construction Residential New Construction Residential .
 - Click the **Access Project** icon located to the right of the selected project.
 - Click the **CF2R** Link or the **CF3R** Link .
 - Click the **Quick Status** icon. Here you can quickly view the status as shown below:



• **Note**: This report is only a quick view and there is no PDF to download.

CalCERTS Support Services

Registry Questions - <u>Support@calcerts.com</u>

The CalCERTS Support Team is available by phone and email to help with Registry related questions. Registry users may contact Support by emailing Support@calcerts.com, or by calling (916) 985-3400 ext. *.

CalCERTS also has a <u>Helpdesk</u> that addresses frequently asked questions (FAQs) from our Registry users. The Helpdesk is located at https://calcerts.zendesk.com and has upto-date articles and FAQs addressing a variety of projects.

Compliance Questions - <u>Support@calcerts.com</u>

The CalCERTS Compliance Team is available by phone and email to help with questions related to California's Building Energy Efficiency Standards. Common questions received by our Compliance Team include questions related to Home Energy Rating System (HERS) requirements and compliance form registration. To reach the Compliance Team email Support@calcerts.com or call (916) 985-3400 ext *.

Training Questions – Training@calcerts.com

The *CalCERTS Training Team* is available by phone and email to help schedule training, answer training and certification questions, and to provide guidance and assistance to our students. To reach our Training Team email Training@calcerts.com or call (916) 985-3400 ext. 2013.

Quality Assurance Questions – QA@calcerts.com

The CalCERTS Quality Assurance Team is available by phone and email to answer questions related to quality assurance field reviews of CalCERTS Certified Raters. To reach our QA Team email QA@calcerts.com or call (916) 805-5238.

Billing Questions – Billing@calcerts.com

The CalCERTS Finance Team is available by phone and email to answer questions related to payments, billing, invoices, discounts, and credits. To reach our Finance Team email Billing@calcerts.com or call (916) 985-3400 ext. 2010.

General Questions - Info@calcerts.com

If none of the above options apply to your questions or comments, please contact us at info@calcerts.com.